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## REQUEST FOR QUOTE

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**Date Issued:** 18 February 2025

**RFQ No:** RF2025-02-18

**RFQ Close:** 4 March, 2025

**Purpose:**

Request for Quotation (RFQ) for 2Mbps Internet Connectivity with Public IPs

**Specifications/Descriptions:**

WACREN needs an internet service provider (ISP) to supply a reliable **2Mbps dedicated internet connection** with **IP addresses** to support the remote management of our **Out-of-Band (OOB) devices** located in various Points of Presence (POPs) in **West Africa**. The service should be provisioned through an Indefeasible Right of Use (IRU) agreement with an initial **five-year term** to ensure long-term availability and stability of connectivity.

**Scope of Services:**

- **Internet Connectivity:**
  - **Speed:** 2Mbps (minimum sustained bandwidth).
  - **Type:** Dedicated or leased line (no shared bandwidth).
  - **Connection Interface:** Ethernet (GigE or higher).
  
- **IP Address Allocation:**
  - **IPs:** /29 IPv4 and /56 IPv6
  - **Configuration:** ISP will provide documentation on proper assignment and usage of the allocated public IPs.
  
- **Service Level Agreement (SLA):**
  - **Uptime Guarantee:** **99.9% uptime** minimum guarantee.
  - **Latency:** Provide typical latency metrics for connectivity to the nearest international POP.
  - **Support:**
    - **Critical issues:** Response time within **1 hour**, resolution within **4 hours**.
    - **Minor issues:** Response time within **4 hours**, resolution within **24 hours**.
  
- **Security:**
  - **Network Security:** Ensure the public IP addresses are securely routed and provide recommendations for network hardening, if necessary.



- **Installation:**
  - **Connection Setup:** The ISP is responsible for end-to-end provisioning the 2Mbps internet connection.
  - **IP Configuration:** The ISP must provide documentation or remote support for proper setup.
  
- **Monitoring and Reporting:**
  - **Real-time connection monitoring** (ISP should specify the level of visibility provided)
  - **Service Reports:** Monthly performance and availability reports.
  
- **PoP Locations:**
  - i. Dakar CLS: ACE CLS (SONATEL), PGG7+W92, Rue OKM 60, Dakar, Senegal.
  - ii. Banjul CLS: 3 Nelson Mandela Street, Banjul, Gambia
  - iii. Suru CLS: Sector de Prabis, Regiao de Biombo, Guinea Bissau
  - iv. Freetown CLS: CLS: FP6C+3FM, Freetown, Sierra Leone
  - v. Nouakchott CLS: International Mauritania Telecom, IMT/GIE, BP: 4109, Nouakchott - Mauritania
  - vi. Conakry CLS: La Guinéenne de Large Bande, Centre émetteur Kipé, BP 1809, Conakry - Guinée
  - vii. Marseille: A-End: Interxion, 136 Chemin du Liaperol, 13015 Marseille, France
  - viii. Teraco - CT1, Cape Town

**Address proforma/quote to:**

WACREN  
VCG OFFICE COMPLEX  
IPS ROAD

**Attention:**

*Procurement Team*

Please direct all queries and submissions to [procurement@wacren.net](mailto:procurement@wacren.net)

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